

## **SCRUTINY REVIEW OF ICT SERVICES – EXECUTIVE ACTION PLAN PROGRESS REPORT**

**Report By: Acting Head of Information, Technology and Customer Services**

### **Wards Affected**

County-wide

### **Purpose**

1. To report progress on implementing the Executive's action plan.

### **Financial Implications**

2. The financial implications contained in this report are linked to a decision in the Performance Improvement Cycle.

### **Background**

3. Following the review of ICT Services, the findings of which were approved by this Committee in December 2006 and the subsequent executive response presented to this Committee on 30th March, a programme has been developed to meet the requirements in the Executive's action plan. A progress update under each heading is appended. This sets out the Committee's recommendations followed by the Executive's Response and the most recent progress report.
4. In accordance with the standard procedure for monitoring progress in response to reviews the Committee agreed in March that it would receive a progress report after six months and then decide on the need for any further reports to be made.

### **RECOMMENDATION**

**THAT (a) the report be noted, subject to any comments the Committee wishes to make;**

**and**

**(b) the Committee considers whether it wishes to receive any further progress reports.**

### **BACKGROUND PAPERS**

- None